

Ready to register! We appreciate your commitment to this event. Your registration form is a vital piece of information we use to ensure an excellent day for everyone involved. Please be as thorough as possible. Registering as a **Volunteer Boater Participant** from a desktop / laptop computer or mobile device- should take about 15 minutes from start to finish. During this process you will create a new (Arbiter Sports Family ID) account with a name & password to complete your C.A.S.T event registration form. Only 1 FamilyID account is needed for an entire family- you will be able to sign up multiple participants and volunteers in the same family under 1 account.

- Once on the C.A.S.T event page you will see: Event Name, Event Date, Event Art, Testimonials and then this note towards the bottom of the page: **New Registration Software – Once you click “Register” you will need to create an account the first time you register.** Below that note you will see 3 red buttons with these options:

Register a Child Fishing Participant | Register as a Volunteer Participant | Register as a Volunteer Boater Participant
**Please note, each type of registration is different and contains appropriate forms*

Account Creation

- Select Register as a Volunteer Boater Participant– a new browser tab will automatically open and bring you to: <https://www.familyid.com/programs/c-a-s-t-for-kids-youreventname&date> . (The full url will end in your relevant event details)
- On the familyid.com page, you will see: the C.A.S.T. Overview, the Event Itinerary, the event contact is listed to the right of the page and toward the bottom in the “Sections” you will see the event you are looking to register for. You will see a **Blue Register Now Button**, which when selected will automatically move you to the bottom of the same page.
- You now have two options: **Create Account** or **Log In**. ****Since this is new software most people will have to Create Account for 2023 Events.**
- Select **Create Account**. You will be brought to <https://account.familyid.com/signup>.
- You will now create your **Arbiter Sports Family User ID and Password**. Choose your language at the top. Fill in all open fields with your information.
- At the bottom of the account sign-up form, place a check next to: I agree to the FamilyID Terms of Service*
- You will get a confirmation popup message: **An activation email has been sent to you.** Please check your inbox.

After you create an account once, you do not have to create one in the future. You can reset your password at any time via email if you forget it – just remember the email address you are initially using. To reset your password, use this url- <https://account.familyid.com/forgot>.

Account Activation

- Check your email. You will have received an automated email to activate your account. Open it. In the middle of the email, you will see this note and **click it: *Please activate your FamilyID account by clicking on this link.***
- Once your email is confirmed that means your Arbiter Sports Family ID is fully created.
- **If you use a desktop or laptop:**
 - You are automatically brought to the FamilyID Event Page: <https://www.familyid.com/programs/c-a-s-t-for-kids-charlotte-harbor-1-28-2023> (The full url will end in your relevant event details) to finish registering your personal details for a specific event.
- **OR**
- **If you use a mobile device:**

Or you are brought to a page stating: “I want to register for a program at”- you have to search: “CAST” and the state of your event. Select the event you want to register for. Scroll down to complete **Volunteer Boater Participant** registration:

Event Registration - Personal Details

On FamilyID Event Page- *Fill out all fields. Red asterisk fields are required. Please be as thorough as possible.*

- Make sure the Event Title and Date at the top of the page is the one you want.
- Sections: Check the box for your **Volunteer Boater** Event.
- Participant & Boat Information **Please be as thorough as possible.**
- Agreements. Please review, 5 agreements must be checked and signed.

Once all the fields are filled in you will be brought to a Summary page where you will see a brief overview of the information you input. Please review.

- At this point if all the information is correct you are ready to SUBMIT. You will see the blue [submit button](#) to the right of the screen, click it.
- You will receive an email with the subject **Registration Confirmation** once you are fully registered for an event.

Your FamilyID account through Arbiter Sports is a great, safe tool to update any information along the way leading up to your C.A.S.T event. You can also find contact information for your C.A.S.T Regional Director within your account as well. We are here to help, please reach out if you need us! We look forward to seeing you and THANK YOU!

Troubleshooting:

If you don't instantly receive the email from Arbiter Registration, check your spam folder. Or do a search in the search bar of your email provider, the email will come from: support@familyid.com. The subject line will be: Welcome to Arbiter Registration! Family ID Notification

If you are questioning whether your event form was completed or not, and it was not completed...You will receive an email from support@familyid.com with the subject line: Incomplete registration for (your name and event). You can click the link in that email to get back into Arbiter Sports to finish your event registration.